Rupert Burr.

+1 (236) 999-9252 rupert@cxla.com www.cxla.com

Worked For.

Adam Smith International Addition Financial Anheuser-Busch InBev Apex Law Firm **ASICS Sports** Backbase Banking Software Blink Modelling Agency BMW Brunswick Int'l Finance Climate Group Computacenter IT Concern Int'l Conqueror Paper Contiki Travel Decision Tree Dough Rising Financial **EDF Energy** Eat Natural **Esprit Clothing Eurosport TV** Extreme Sports Int'l Fenchurch Clothing Fresh Tracks Travel G4S Security Galliard Healthcare **GOOP Lifestyle** Klimek Family Law Last Wish Assist Living TV Group London Music Acad. Luminous Solar Energy Magnific Rock Hotel Nt'l Bank of Canada Natural History Mus. Novartis Healthcare Parallax Law Group PartyGaming Casino **Property Finder** Ride BMX Magazine Roche Healthcare Salesforce StudioCanal Subaru Automobiles Sunshine Coast CU Technology CU Teddy Smith Clothing Transfunction Studio Venus Motor Company Virt Communications Viral Nation Agency Vodafone

Young Presidents' Org

Chief Creative Officer. CXLA Ltd.

March '99 — Present. London UK, Vancouver CA. Consult, concept, create, and code. Freelancer escapades.

- View my creative portfolio of work on: www.cxla.com
- Consult with businesses to define their project roadmap and operating models. Outlay creative / product objectives, direction and involve in R&D to help product's offering and evolution.
- · Hands-on work to launch or improve their existing visual appearance, usability, and copywriting.
- Build e-commerce / brochure websites for lifestyle and corporate outfits. I add to this arsenal by producing brand and guidelines, graphic design print materials, and edit / animate videos.
- Since September '22 Contracting with Radical I/O in Vancouver Canada (Consultancy lab specializes
 in data-driven enterprise software) on their UX/UI native app design. Catered towards cities/municipality's
 digital transformation. Enabling citizens to be self-sufficient from existing government infrastructure.

Senior UX Designer.

Mastercard.

June '22 — August '22.

Contractor — With billions of consumers globally, is the leader in payments and financial technology.

- Consult With Mastercard Developers B2B subsidiary and its API sales team. I was tasked with
 redesigning the funnel experience to cater to the three key audiences, Developers, CTOs and business
 stakeholders.
- Create UX wireframes into polished UI with interactivity. Compositional design challenges were I was limited to CMS capabilities and developer capacity. Proposals were bound to simple changes: content layout flow, utilising UX copy and CSS tweaks, to achieve maximum impact.

Senior Product Designer. RSM International.

March '22 – June '22.

Contractor - Int'l network of accounting firms forming the sixth largest firm globally.

London UK

- Collaborate with key stakeholders and users to lay out the experience of this multifaceted infrastructure meant for daily use of their B2B/B2C portal as part of their digital transformation project
- Design Lo-fi interactive prototypes of complex accountant workflows into easy-to-understand layouts.
 Transitioning these to hi-fi designs with in-depth documentation for developers.
- Improve Project design efficiencies by introducing templated design principles. Allow documentation to do the heavy lifting for design flows (i.e. instead of multiple screens to display multiple scenarios, reduced to one sample screen to cover multiple scenarios with supporting documentation)

Senior Designer.

Absolute Security Software.

October '21 – March '22. Vancouver CA.

Contractor - System hardware embedded defence platform, protecting over 500,000,000 devices.

- Concepting Redesign B2B and B2C websites. blue-sky designing packages of responsive layouts to reinvigorate their existing site. In conjunction, assemble a foundational style guide / design system.
- Uplifting Audit the existing site for quick interim UX wins while the new site is in construction.

Creative Director.

Modes Digital.

March '21 — October '21. Vancouver CA, Toronto CA.

 ${\tt Contractor-Design-led\ digital\ transformation\ agency\ for\ the\ financial\ industry.}$

- Advise In-house and clients. Drive best practices within a design-led ecosystem, using data and research-first solutions to help improve application UX, marketing materials and brand strategy.
- Design Work with partner suppliers and financial institutions, to review and present solutions for their digital transformation projects and find elegant solutions for complex company-specific processes.
- Research Interviews. Chat with stakeholders and customers (1-on-1s) about their needs and build
 personas around this. Action feedback with wireframes and work with developers to apply changes.

Senior Product Designer. Central One Credit Union.

July '19 – March '21. Vancouver CA.

Permanent – Banking service provider to over 250 financial institutions.

- Small Business (SB) SaaS toolset on a responsive / native platform: Connect with stakeholders and users for feedback. Run and distil user test data (1-on-1, forums) for improvement action points.
- SB Future Roadmap and business development with product directors to implement ideas for a future vision, to introduce the concept of "Pay Gates / PAYG Banking". Iterative work for next-gen SB features: approvals, invoicing, payroll / benefits, and user management.
- SB App Branding and UX / UI work for this in-company start-up: SB hub collating all business functions, to help owners run their company autonomously without a bank.
- Enterprise / Corporate Banking Creating flows for approvals and user management. Full end-to-end design with user testing, stakeholder approvals and developer handoff / holding.

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Skills.

Abstract

Affinity Designer
Affinity Photo

Anniey i noce

After Effects

Agile

AngularJS

Axure

Celtx

Confluence

CSS3

Dreamweaver

Excel

Figma

Git

G Suite

HTML5

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InDesign

Invision

Javascript

Jira

jQuery

Lightroom

Notepad++

Photoshop

PowerPoint Premier Pro

Product Mgmt

SCSS

Sketch

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UX Researching UX Wireframing

Visual Studio

Word

Wordpress

XD

Zeplin

Lead Digital Designer. Glance Technologies.

October '17 – April '19. Vancouver CA, London UK.

Permanent - Publicly traded fintech, specialising in B2B / B2C mobile payments.

- Glance Pay App for streamlining card payments with rewards: Audit existing UX with user research and testing. Prioritise the customer's most wanted features. Support devs and stakeholders throughout. Assist in evolution with new tech integrations (NFC, QR etc). Set up a franchisee white label toolkit.
- Glance PayMe SaaS app for sole proprietors to accept payments: Cmpetitive and UX research, and full end-to-end prototype design. Product evolution to include concepts for invoicing and wearables.
- Glance Coin Reward-based cryptocurrency: Assist with whitepaper and architecture infographics.
- Glance Tech Parent company: B2B graphic / presentation design. Rebranding exercise and producing new guidelines, design / develop brochures, and eCommerce websites.

Creative Founder. Netwealth Investments.

September '15 – April '17. London UK.

Contractor - Online wealth management tool, first to market within the UK.

- Product Gather and define requirements from business owners and meld them into user stories and visual designs, within an agile methodology.
- Development In-code UX / UI prototyping into the application with a real-time iterative approach. The
 concept proved a success with instant user testing and quicker releases (idea-to-live within a week). This
 concept allowed stakeholders to feel SaaS web apps before sign-off.
- Design Conceive the brand's ecosystem and guidelines. Production of print advertising artwork and marketing materials and copywriting.

Senior UX / UI Designer. Best Buy Canada.

August '14 – July '15. Vancouver CA.

Permanent – Consumer electronics retailer. Most visited eCommerce site in Canada.

- General Modernise the UX / UI of the purchase funnel. Mock-up high-fidelity designs and conceptual code for navigation enhancements. Work closely with developers, supply direction and sign-off.
- Team Improvement Introduce biweekly UX / Dev meetings to improve comms, and run hack-a-thons / design jams. Work with PMs to migrate from a waterfall to agile methodology, and analytical-led design.
- · Marketplace Best Buy brand for indie sellers: Create brand and guidelines. Integration of new flows.
- Search Results Improve UX and create prefab "product collections", source stakeholder requirements, translate to wireframes, present to stakeholders, and write dev stories.

Senior UX / UI Designer. TUI Travel Group.

January '14 – June '14. Luton UK.

 ${\tt Contractor-UK's\ largest\ travel\ group.\ 180\ countries\ with\ 30\ million\ customers.}$

- Thomson Airways Sole UI designer a part of the UX team of 3. Working in agile to create the full web responsive e-commerce journey, and informational and marketing pages.
- Thomson Holidays UX designer. Co-run a 2-day UX design jam to improve search filter functionality.
 Design the responsive high-fidelities, consult, and direct the dev team, and quality-check results.
- TUI Design Hub Designer and developer. Online design system for the creative department to share visuals and guidelines with internal / external agencies.

Senior Digital Designer. Tesco.

June '13 — September '13. Welwyn Garden City UK.

Contractor – UK grocery leader and second-largest merchandise retailer in the world.

Global UX / UI Designer. Trafalgar Travel.

December '09 - May '12. London UK, Perth AU.

Permanent - Travel leisure group. 24 brands in 60 countries with 2 million customers.

Digital Art Director. BlueSteel Studios.

September '08 – August '09. London UK, Santa Monica US.

Permanent – Fashion and lifestyle creative agency.

Creative Founder. Ginx TV Entertainment.

June '06 – June '08. London UK.

Permanent – Multimedia broadcasting network franchise. MTV for video gaming.

Senior Designer. Extreme Sports International.

June '06 – June '07. London UK.

Permanent – TV network with 30 subsidiary brands / companies.